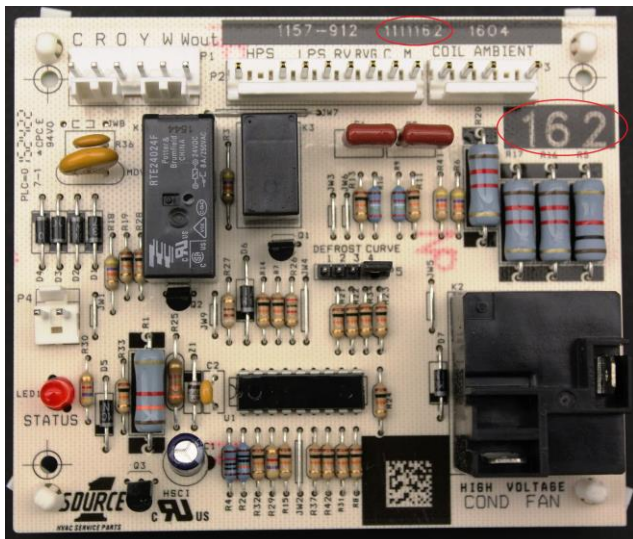


DATE: April 4, 2016 ST-001-16

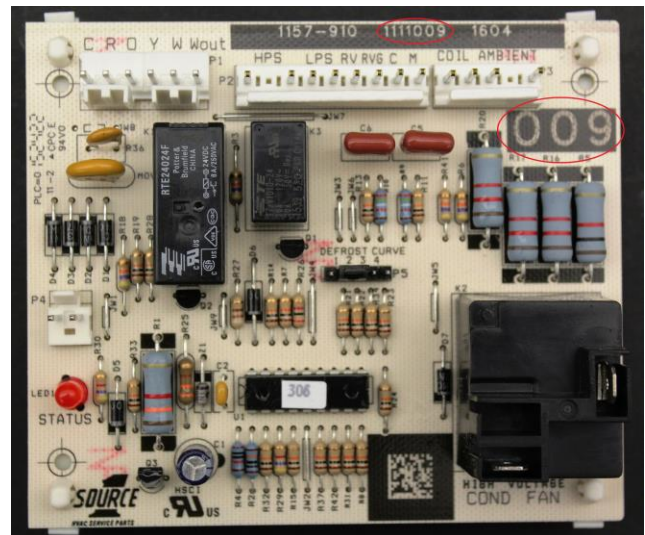
TO: All Unitary Products Group Distributor Service Managers
All Unitary Products Branch Service Managers
All Regional Managers

SUBJECT: LX Series Package Heat Pumps and Split System Heat Pumps
Defrost Control Boards

The new LX series package and split system heat pumps use a visually identical defrost control board. The purpose of this ST letter is to make the field aware that although they look identical, they do have different defrost curves programmed in them and **are not interchangeable**.



SAP: 1111162 / S1-03103483000
Used on the LX package heat pumps



SAP: 111009 / S1-03103498000
Used on the LX split heat pumps

As you can see in the images above, the boards appear identical; however, in the black box in the top right quadrant of the control a three digit number is present that is used as an identifier.

- The “162” is used on LX series package heat pumps
- The “009” is used on LX series split heat pumps

If you have questions please contact your Source 1 account representative.

Tim Welch
Field Service Supervisor
Johnson Controls Unitary Products

Mark Freund
Sr. Manager, Residential Field Service
Johnson Controls Unitary Products